


Omar Aljoundi

Jordan

 [linkedin.com/in/omar-aljoundi-733927189](https://www.linkedin.com/in/omar-aljoundi-733927189)

 omaraljoundi@gmail.com

Summary

Sales Representative, Customer Service

- An understandable, scoring monthly target with 1 year of experience delivering the company-target through keeping the customer satisfaction and handling all kinds of customers.
- An unflappable problem solver who juggles multiple assignments simultaneously and works with confidence and ease in even the most challenging, fast-paced environments.
- A proactive contributor who excels in delivering the right tools, resources and support – at the right time – with little or no direction. Able to anticipate an executive's need and then respond in a decisive, impactful manner.

Experience

Customer Service Representative

Rose Sweets

Jan 2017 - Sep 2017 (9 months)

Serve in a part-time role supporting my personal expense with a wide range of customer service, Attract customers to their need food and insure their satisfactions.

- delivered SAR30K in holidays income by working 18 hours, no breaks and surely lots of smiles.

Customer Sales Representative

Zain Telecommunication Company

Jul 2019 - Sep 2019 (3 months)

I was in-charge of selling fiber optic internet in the field and as a call agent.

- I managed to achieve the monthly target the whole three months.
- present on time everyday, even on the off days.
- work under high pressure to achieve the target.

Education

Udacity

Undergraduate , IOS Developer

2019 - 2020

Degree in progress; anticipated completion Fall 2020



Princess Sumaya University for Technology

undergraduate , Computer Science

2017 - 2021

Degree in progress; anticipated completion Winter 2021.

Licenses & Certifications

Excel Essential Training (Office 365) - LinkedIn

AQGwUR2oDCzz671NoyoYecx9mMDB

Resume Makeover - LinkedIn

ATNPm6Z57QUF4Kx1IZqMLvztH4U6

Skills

Microsoft Word • Microsoft Excel • C++ • Swift (Programming Language) • Customer Service • Front-end Development • Microsoft PowerPoint • Teamwork • Customer Satisfaction • Self-confidence